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## Repairs and Warranty

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### Cleaning the clock

Once the clock is switched off, you can safely clean its surface. Only use isopropyl alcohol to clean the clock. Wipe the surface of the clock completely dry immediately after cleaning to prevent film build-ups.

Warning! Avoid any other cleaning fluids such as window cleaners as they leave a waxy build-up that dulls the surface of the clock.

### Repairs

Any maintenance or repair work should only be carried out by ClockClock Support Service or an expert authorized by ClockClock

Do not attempt to repair or open the clock yourself. Opening the clock will void the warranty

Only use the provided USB cable to be covered by warranty.

Only use the provided USB adapter to be covered by warranty.

For any damages or issues concerning ClockClock 24, contact us at [support@clockclock.com](mailto:support@clockclock.com).

### Warranty

ClockClock 24 is covered by warranty for 2 years starting from the date of purchase. In the case of damage caused due to instructions in the manual not being followed, the warranty becomes invalid. Furthermore, the warranty will expire if the ClockClock 24 is tampered (e.g. altered, opened or modified). Finally, it is required to keep ClockClock 24's packaging to be covered by the warranty. Note that a ClockClock 24 out of warranty can be fixed for additional charges.

ClockClock is not liable for any damage to property or personal injury caused by not following the instructions for use, improper handling or incorrect placement and mounting of the clock.

### Support terms

Online support assistance and troubleshooting within 48 business hours (email).

Remote support by phone, WhatsApp, WeChat, Skype (usually within 48 hours).

Shipping CC24 in original packaging to the manufacturer or authorized support partner in case of repair.