

H U M A N S
S I N C E
1 9 8 2

Warranty Terms: ClockClock L

1. The Artist warrants the functioning of the mechanical and electrical components of the Art Piece for a period of **two (2) years** from the date of shipment for *ClockClock L* artworks.

For Made-to-Order artworks, If the Buyer requests that the Artist stores the Art Piece for a period longer than 1 month at the Artists studio prior to shipment, the warranty period instead starts from the completion date of the Art Piece.

2. If any issue occurs with the Art Piece, the Artist will cover all costs for repairs during the Warranty Period.

3. For handling support cases, the Artist will primarily provide support remotely through phone or email. For more involved repairs the Artists may send a local support partner to the client's location, or an in-house support specialist - representing the Artist - will travel from Sweden to the client's location. In some rare cases, the artwork may need to be taken off-site to a support partner or returned to the artist's studio for further work if the Artist concludes this is needed to repair the Art Piece.

4. The warranty is invalid if any malfunction should occur due to the Buyer's negligent acts or omissions, or in case the installation and/or relocation of the Art Piece is performed by an installer not recommended or instructed by the Artist. All art handlers or other qualified installers that handle the Artwork should be approved and briefed in advance by Humans since 1982.

5. After the Warranty Period is over, the Artist will still provide support and spare parts for the Art Piece as long as the Artist maintains its business. This service will be chargeable to the Buyer.

6. The Buyer is aware that the Art Piece is sensitive to humidity and heat, thus, the warranty is not valid if the Buyer should place or install the Artwork in humid environments or close to heat. The parameters for the safe installation of the artwork are at an Ambient temperature: +15 °C to +30 °C (+59°F to +86°F) with a Maximum Relative humidity: 80%. We recommend the artwork is installed out of direct sunlight.